

DONATION GUIDELINES

Due to our commitment to safety and the environment, government regulations, and the high cost of disposal, we are unable to accept certain items. To help us steward donations and avoid frustration during your donation drop-off, know before you go! Check out our "can" and "cannot" accept lists below.

At this time, we are unable to pick up donations. We are sorry for any inconvenience this may cause.

YES PLEASE! We gladly accept the following items in gently used, re-sellable condition:

- Books & media
- Electronics (no televisions, printers, or computers)
- Antiques and collectibles
- Adult clothing, shoes, accessories, jewelry & linens
- Small furniture items (no upholstered sofas/loveseats)
- Household décor & lamps
- Handheld musical instruments
- Crafting supplies
- Dishes, glassware, utensils & small counter appliances
- Small sporting goods & games
- Small exercise items and accessories
- Hand tools & small power tools
- Pet accessories & small supplies

NO THANK YOU! We cannot accept the following items:

- Televisions & Computers (or printers, scanners, or peripherals, working or not)
- Gas cans or gas-powered items that contain gas
- Broken, stained or worn furniture
- Large furniture items: bed frames, sofas, recliners, etc.
- Kids clothing, baby gear, car seats, toys
- Paint, cleaning supplies, or other hazardous materials
- Mattresses, box springs, & bed pillows
- Construction materials, plumbing or building supplies
- Automobile parts or tires
- Hot water heaters, water softeners, & furnaces
- Inoperable or damaged items
- Bicycles (sometimes we have space)

Here are a few tips to ensure your donation delivers the maximum value to your community:

- Separate clothing from household items in boxes or bags
- Ensure clothing is clean & in good condition.
- Clothing items with excessive wear, stains, & holes are better suited for organizations that have recycling services.
- Wrap breakable items in newspaper & place in boxes
- Don't leave donations after hours

Durable Medical Equipment Donations (ONLY AT THE COLORADO SPRINGS LOCATION)

We gladly accept the following durable medical equipment in gently used, re-sellable condition:

- Canes
- Crutches
- Walkers
- Wheelchairs
- Shower chairs and benches
- Transport chairs
- Knee scooters
- Toilet risers
- Hospital beds (call in advance to ensure we have the space & help to receive it)
- Small adaptive items
- Unopened packages of pads, adult incontinent products.

NO THANK YOU! We cannot accept the following items:

- Motorized wheelchairs or scooters
- Stair lifts
- Motorized body lifting systems
- Non-medical grade, motorized beds
- Oxygen supplies